



Whitby Public Library

## ESL, Immigration and Citizenship

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Community Information from the Whitby Public Library can help you find valuable resources and organizations in our community. This document contains valuable and reliable information for ESL and Citizenship related resources.

## Language Assessment Information and Booking

**For a Permanent Resident, Refugee Claimant or a Canadian Citizen:**

Phone: 1-855-330-8655

Email: [ysla@achev.ca](mailto:ysla@achev.ca)

Website: [www.achev.ca/lasysd](http://www.achev.ca/lasysd)

**For Visitors to Canada or those on a Work Visa:**

Phone: 905-440-4489 (Oshawa)

Phone: 905-831-3118 (Pickering)

## Classes for Adults

### Durham Catholic Continuing Education

Current language assessment is required for all classes

Website: [www.con-ed.ca](http://www.con-ed.ca)

Phone: 905-666-1255 (Whitby Language Centre)

Phone: 289-481-1336 (Ajax Continuing Education Centre)

Email: [LearnEnglish@dcdsb.ca](mailto:LearnEnglish@dcdsb.ca)

**Address: Whitby Language Centre**

1003 Giffard St, Whitby, ON, L1N 2S3

**Address: Ajax Continuing Education Centre**

458 Fairall Street, Unit 7, Ajax, ON, L1S 1R6

### **Adult English Language and Citizenship Classes**

- Classes include:
  - ESL classes (at a variety of skill levels)
  - TOEFL and IELTS test preparation classes
  - Language Instruction for Newcomers (LINC) classes

### **Durham Continuing Education**

**Website:** <https://www.dce.ca/en/programs/english-learning.aspx>

**Address:** 120 Centre Street South, Oshawa, ON, L1H 4A3

**Email:** [DCEInfo@ddsb.ca](mailto:DCEInfo@ddsb.ca)

**Phone:** 905-436-3211 (Oshawa)

**Language assessment is required for all classes**

### **Adult English Language and Citizenship Courses**

- Classes include:
  - ESL classes (at a variety of skill levels)/Writing Skills
  - Language Instruction for Newcomers (LINC)
  - Citizenship Test preparation
  - Language Instruction for conversation and computers

## **Immigration Services**

### **Durham Immigration Portal**

**Website:** <https://www.durhamimmigration.ca/en/index.aspx>

**Address:** 605 Rossland Rd. E., P.O. Box 623, Whitby

Email inquiries available via website

## **Welcome Center Immigrant Services**

**Website:** <https://welcomecentre.ca/>

**Address:** 458 Fairall St, Unit 5, Ajax, ON, L1S 1R6

**Phone:** 289-482-1037

**Toll-Free Phone:** 1-877-761-1155

**Email:** [info@welcomecentre.ca](mailto:info@welcomecentre.ca)

Language-specific phone lines available: <https://welcomecentre.ca/contact-us/>

## **Classes for Children**

Contact the school board to locate the school closest to your home and find out about ESL classes for your child.

### **Durham District School Board**

**Website:** [www.ddsb.ca](http://www.ddsb.ca)

**Phone:** 905-666-5500

**Toll-Free Phone:** 1-800-265-3968

### **Durham Catholic District School Board**

**Website:** <https://www.dcdsb.ca/en/programs-services/English-Language-Learners.aspx>

**Phone:** 905-576-6150

**Toll-Free Phone:** 1-877-482-0722

## **Citizenship Information**

### **Settlement Ontario**

**Website:** [www.settlement.org](http://www.settlement.org)

Visit Settlement Ontario for valuable and reliable information and resources for newcomers to Ontario. This information is available in over 40 different languages.

Find information about:

- Citizenship, sponsorship, and immigration
- Housing, healthcare, and education

## **Immigration, Refugees, and Citizenship Canada - Client Support Centre**

Visit the government of Canada website for information on immigration, refugee statuses, and citizenship in Canada.

**Website:** <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/contact-ircc.html>

The online help centre provides answers to frequently asked questions about:

- Pending applications and statuses
- Visas
- Filling out online applications
- Application fees

If your question is not covered by the help centre, or you have further questions, contact:

**Phone:** 1-888-242-2100

- Automated phone service for basic form questions available 24 hours a day, 7 days a week

**Voice to TTY:** 1-800-855-0511

**TTY to Voice:** 711

**TTY to TTY:** 1-800-855-1155

- For people who are deaf, hard of hearing, or speech impaired
- Use a text telephone
- Available Monday to Friday, 8 a.m. to 4 p.m. Not available on statutory holidays

# Citizenship Test Prep

## Discover Canada Study Guide

- Citizenship test prep booklet issued by the Government of Canada
- Covers topics of history, government, symbols, and religion
- Available in French and English
- Digital copy available online at: <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/discover-canada/download.html>
- Physical copies are available at all library branches

## Citizenship Counts

- Website: <http://www.citizenshipcounts.ca/>
- Sponsored by the Government of Canada
- Offers timed and general practice quizzes
- Information on how to become a citizen
- PR Card vs. Citizenship Information

## Richmond Public Library Practice Test

- Website: <https://www.yourlibrary.ca/citizenship/>
- Practice test consists of over 100 multiple choice questions derived from the Discover Canada Study Guide
- Offers province specific questions

## More Information

For more information on resources and organizations in Whitby and the surrounding area, visit <https://www.informdurham.com/>

# Resources at the Library

- TOEFL and IELTS Study Guides:
  - Resources to help you prepare for the language tests
- ESL Readers:
  - Great, interesting books with low vocabulary for beginning English readers.
  - Many come with audio CDs to listen to as you read. World Languages Collections
- The Whitby Public Library has materials in many different languages.

**Website:** [https://whitby.bibliocommons.com/explore/featured\\_lists/languages](https://whitby.bibliocommons.com/explore/featured_lists/languages)

## Contact the Whitby Public Library

Contact any branch of the Whitby Public Library for more information, or for assistance with your research questions.

### Central Library

- Phone: 905-668-6531 extension 2020
- Email: [askreference@whitbylibrary.ca](mailto:askreference@whitbylibrary.ca)

### Brooklin Branch

- Phone: 905-655-3191
- Email: [askbrooklin@whitbylibrary.ca](mailto:askbrooklin@whitbylibrary.ca)

### Rossland Branch

- Phone: 905-668-1886
- Email: [askrossland@whitbylibrary.ca](mailto:askrossland@whitbylibrary.ca)